
	<b>QUALITY MANAGEMENT POLICY</b>		
	<b>CODE NR.</b>	<b>REVISION</b>	<b>DATE</b>
	<b>ΕΣΔ/ΠΠΔ-Η/04</b>	<b>0</b>	<b>30/01/2018</b>

# *QUALITY MANAGEMENT POLICY*



**JANUARY 2018**


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### Control Panel

<b>Date</b>	<b>Issue</b>	<b>Cause Of Change</b>	<b>Recommended</b>	<b>Signature</b>	<b>Approved</b>	<b>Signature</b>
30.01.18	0	Creating a New Unified Management System according to the requirements of the new standards (Harmonization and Integration)	RMP	 Syrou Vasiliki	Δ/Σ	 Ioannis Makris

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## 1. ADMINISTRATION LIABILITY.

**EL.KAT. ATEBE** has accomplished all these years an important role in the construction area of Public and Private Projects and has a leading position among the companies of the sector, as a result of honesty, consistency, experience and strict control that she flaunt at all undertaken projects. Thus it has developed a **Unified Management System** which is harmonized with the new ISO Standards of EN ISO 9001: 2015, EN ISO 14001: 2015 and OHSAS 18001: 2007.

The company scope of certification under the new ISO standards is:

**Construction, Operation and Maintenance of Treatment Installations of Solid - Liquid and Gaseous Waste and Special Electromechanical Installations, Drainage Pumps with Vacuum Gravity System, Construction and Maintenance of Road Works, Hydraulic, Port, Building, Electromechanical, Industrial, Energy and Technical Reconstructions Projects.**

In order to implement this system, the Company has taken into consideration all the relevant legally status and Regulation principles, relevant to the above mentioned activities.

The administration of ELKAT ATEVE company, **represented by the Managing Director Mr. Makris Ioannis**, in the context of implementing the Unified Management System (Quality, Environment, Health and Safety), undertakes to analyze and effectively manage the impact of basic functions of business activities, on quality, health & safety matters, concerning work and environment issues, to set appropriate and objective goals for the continuous improvement of the System performance, take initiatives, promote and satisfy the following requirements.

The implementation of this policy is a fundamental piece of a good corporate behavior and a contribution to the welfare of the company employees in general.

The following policy text is provided to all internal Directorates/departments, suppliers, associates and customers of the company.

The Unified Management System is supported by documents at all levels, is fully documented and its structure is described in the following paragraphs of this chapter.

## 2. BINDING DECLARATION BY THE ADMINISTRATION ON THE QUALITY POLICY OF THE UNIFIED MANAGEMENT SYSTEM


1. The Management has the objective of **continuously improving** the "performance" of the Company. Continuous improvement is achieved through actions that promote the quality of service features and actions that increase the efficiency and effectiveness of processes.

2. The Management has the responsibility to ensure that the company's enterprise system is oriented to **customer's satisfaction**, through functions that understand his/her current and future needs, that meet his/her requirements and wish to attempt its exceeded expectations.

3. The Unified Management System policy is understood and applied at all levels of the company organization, through the procedures and directives of the Unified Management System, and in accordance with ISO new standards.

4. The Policy of the Unified Management System refers to the:

- ✓ customer's requirements and customer's satisfaction,
- ✓ Legal requirements (applicable law),
- ✓ pursuit of the provision of high quality, environmentally friendly, services to interested parties and the needs of the workforce,

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- ✓ on technological possibilities,
- ✓ factors related to the company's competition and business position.

5. Policy changes may be decided when circumstances in some of the above mentioned factors are needed or required.


6. The UMS policy, as reflected in the Binding Statement, is an "audited document" and is provided to the company's staff.

7. The company's personnel has been sensitized and trained in quality issues and understands this quality policy, by applying it at all levels of the organization.

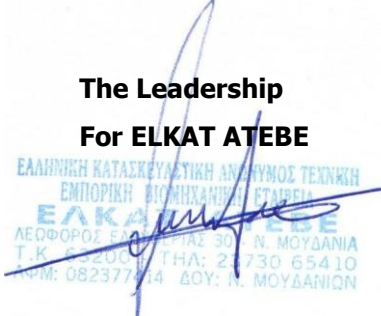
8. The fulfillment and preservation of quality requirements with continuity and consistency, inspires confidence to the company and ensures to its customers the certification of products and services that it provides.

**The implementation and development of the Company's Unified Management System sets the following objectives:**

1. Understanding and implementing the Unified Management System.
2. The maintenance of quality standards and conventional Time Schedules of the projects.
3. The maintenance of the safety standards for the projects.
4. Ensuring adequate resources (material and human) to achieve the greatest possible impact on the provided products/services.
5. Investment in human, environmental and material resources.
6. Identifying internal and external parameters that are related to the company purpose, that affect its ability to achieve the desired results of the **Unified Management System** in terms of legal-technological-competitive-economic and environmental conditions.
7. The identification of stakeholders, as well as their needs and expectations.
8. Developing a communication strategy for better collaboration and co-ordination of all stakeholders involved in the company's processes, so that the final product / service meets the quality and safety requirements for everyone.
9. Creating an open channel with customers to get all positive or negative messages about products and services, increasing customer's satisfaction.
10. Utilization of the existing **know-how** and its expansion, in order to be applied in to the production/construction process.
11. Continuous efforts to increase the efficiency and effectiveness of processes.
12. Compliance with current national and European legislation. Compliance with national and European directives for the effectiveness of emergency management and a high level of quality service.
13. Preventing Accidents with the right design of work places, creating Risk base approaches and Inspection Plans at all levels, Reports of job safety, analysis and Application of Preventive Measures.
14. Identifying and properly assessing threats and opportunities - increasing work cycles and reducing the cost of mistakes - failures or omissions.

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15. Preventing pollution by installing increasingly environmentally friendly technologies. Recycling with treatment operators and approved recycling organizations. After the completion of projects - environmental rehabilitation of sites. Protecting our cultural heritage and applying environmental criteria to suppliers and subcontractors.
16. Ensuring that **the policy of UMS** and business objectives have been notified to all staff and stakeholders. Encouraging all employees to participate in the implementation of this policy.

**The Leadership**  
**For ELKAT ATEBE**  
  
ΕΛΛΗΝΙΚΗ ΚΑΤΑΣΚΕΥΑΣΤΙΚΗ ΑΝΩΝΥΜΟΣ ΤΕΧΝΙΚΗ  
ΕΜΠΟΡΙΚΗ ΒΙΟΜΗΧΑΝΙΑ ΕΤΑΙΡΕΙΑ  
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**Ioannis Makris**

*The limits of responsibility for the implementation of ISO standards at ELKAT SA cover every working operation of the Company and finish when the operation works have been completed and submitted to the client.*

*This Quality Policy is reviewed and amended at regular intervals for its on-going suitability and notified to the company's staff.*